

Cover letter for submission



Ingram Micro Services GmbH
Am Sophienhof 8-10
24941 Flensburg
Deutschland

Purmerend, 06.09.2024

Order number	80424771
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Dear customer,

Please print out this accompanying letter and enclose it with your parcel containing your defective product. Please send them to the address above.

Please keep the original packaging of the product and all accessories that are not part of the fault. We will return your product in special packaging after completion. Please remove any display protection film in advance. These could be damaged during the repair process. If the repair of your product requires the replacement of the display, the film would be returned to the manufacturer together with the old display!

Please ensure that the product is adequately packaged to prevent transport damage. We ask for your understanding that we cannot accept consignments without sufficient postage.

Please note that due to manufacturer specifications, a software update is always carried out as part of a repair. During this process, the product is reset to the factory settings, which results in the loss of all data and settings stored on your product. We therefore recommend that you back up your data before sending in the product!

Is your product no longer covered by the manufacturer's warranty? The cost of repairing your product varies depending on the type and scope of the repair work. After sending in your product, you will receive a cost estimate. You will not be charged for the cost of the repair or replacement.

Please unlock your product before sending it in! For Apple products, please deactivate "Find my iPhone", otherwise processing will not be possible!

Product information

Product description:	Bose Bose Bluetooth Speaker
IMEI:	
Serial number:	082532932570261AE
Accessories:	